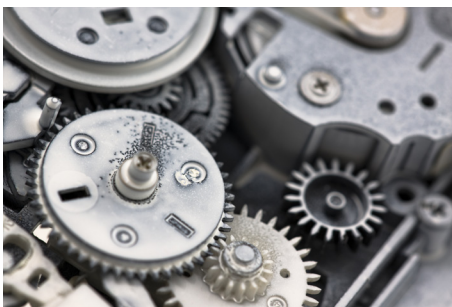


## Datasheet: Business Continuity Services

# Protection for your business

*“Any business will suffer considerable financial loss with temporary or prolonged downtime of key IT systems and infrastructure. The ability of an organisation to function after a major event can be achieved by employing a solid Business Continuity (BC) strategy.”*



### Service Summary

ControlCircle will assist you with identifying the key areas of business risk, data exposure and external threats. This will allow a bespoke solution to be designed and implemented. Additional sites may be identified to act as a disaster recovery infrastructure location, or as a second or third IT site to be used in an active/active deployment.

### Service Overview

Any business will suffer considerable financial loss with temporary or prolonged downtime of key IT systems and infrastructure. The ability of an organisation to function after a major event can be achieved by employing a solid Business Continuity (BC) strategy. It is therefore key for every organisation to develop a BC strategy, that will provide a framework for the organisation to respond to any major crisis or disruption. ControlCircle can assist any business to achieve this through careful planning and through the deployment of redundant fault tolerant platforms, data replication and backup, and the advanced features and tools that virtualisation provides.

It is common that understanding business requirements, and the complex planning and design required to implement a BC strategy, can lead to it being partially implemented, often not tested and kept up to date, or even worse overlooked.

ControlCircle’s Enterprise Solution Architects and Process Team will assist with creating a BC strategy to fit within your budget and business recovery time objectives.

### Service Detail

ControlCircle will provide professional engineering services to identify the following stages in BC strategy design and implementation:

• Business auditing	• BC action plan
• Risk evaluation	• BC culture
• Impact analysis	• Awareness training
• BC management	• Ongoing incident review
• Critical business strategy	• BC maintenance and audit
• Business process	• Testing
• BC response	• Documentation reviews
• Crisis management	• Audit plan



# Datasheet: Business Continuity Services

*“It is common that understanding business requirements, and the complex planning and design required to implement a BC strategy, can lead to it being partially implemented, often not tested and kept up to date, or even worse overlooked.”*

## Service Benefits

- Bespoke tailored BC design
- Ongoing management of solution
- Assurance of speed and quality of recovery
- Client technical resource focus can be on development
- Latest technology implemented

## Additional Consultancy & Management Services

- P2V and V2V migration
- Data migration
- Storage design and capacity planning
- Storage replication design and implementation
- Application implementation
- Data backup and recovery



*“ControlCircle’s Enterprise Solution Architects and process team will assist with creating a BC strategy to fit within your budget and business recovery time objectives.”*

## Service benefits

ControlCircle’s business continuity services provide market-leading performance and service levels and offer the following key benefits:

### SLA 99.999%

Industry leading Service Level Agreements (SLA) with an impressive five nines of assured network uptime

### No stress implementation

All aspects of a scalable high availability and disaster recovery environment design and ongoing management and patching

### Monitoring and Management

Client Services teams react to alerts generated from our advanced monitoring systems. Escalations go to core specialist engineering teams for fault resolution

## About ControlCircle

ControlCircle is a privately owned company, founded in 2001 to provide solutions ranging from secure hosting and global connectivity to managing all security, networking, server and database technologies covering a full range of market sectors. The company offers highly skilled and vastly experienced data specialists who design and support resilient enterprise hosting solutions, built on highly available platforms backed by ultra reliable support.

Customers include many of the World’s largest online businesses and blue chip companies in the banking, legal, accounting and commercial sectors. They rely on our industry knowledge, technical expertise, innovation, accuracy and skilful team management.

### Get in touch

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