

Datasheet: ControlCircle Overview

Service is everything

“Our highly trained engineers perform all design, installation and management tasks, providing full end to end hardware and software support.”

Our people

- Proactive and fully accountable
- Regular client engagement leveraging
- our expert service and technical teams
- Technical Service Managers and Account Managers own customer satisfaction with board accountability



Our process

- KPIs supporting real business SLAs
- Working to ITIL alignment, ISO27001/20000
- Delivering quality without compromising flexibility



Our technology

- On-line customer portal providing full transparency
- Best in class technologies in all areas
- Solutions designed to deliver your business outcome



At ControlCircle, we know what your business needs and we deliver it – without question. ControlCircle is a high availability managed services company providing enterprise services to several of the UK’s largest online businesses.

How we’re different

Our highly trained engineers perform all design, installation and management tasks, providing full end to end hardware and software support. We will ensure that you have the latest operating system software and patches to ensure business continuity and we’ll function as the single point of technology contact for all of your technical staff.



Datasheet: ControlCircle Overview

We will provide proactive, round the clock monitoring and management of all of your network devices to ensure that your system is never compromised. Whatever your business hours, our NOC provides resilient, responsive monitoring to manage your business needs.



We offer the industry's leading Service Level Agreements (SLA).

Client monitoring and management portal

Max2000, our client portal and Max2Go, our mobile application are available free to customers allowing you to view and manage your infrastructure. You can view reports, raise and view tickets, arrange datacentre access and provision new services.

How we can help you

- As a Global 24x7 managed services company ControlCircle covers every business need including:
- Datacentre Migration services
- Hosting
- Design, Implementation and on-going support of your infrastructure
- Connectivity
- Business Continuity
- Storage Management
- Server Monitoring and Management
- Database Monitoring and Management
- Application Monitoring and management
- Managed Services
- Centralised support 24x7x365
- Managed Connectivity
- Network Security
- Virtualisation
- PCI Compliance
- Cloud Services

ControlCircle can help you

- Focus more of your value IT resources on business growth versus time consuming background tasks.
- Deliver scale and capacity without waste – purchase what you need, when you need it

ControlCircle can help you

- Leverage our broad expertise – technology breadth, skills and training – that is challenging for you to acquire and maintain internally
- Ensure your business is fully resilient by leveraging our global infrastructure, scale and latest technology

ControlCircle can help you

- Realise maximum efficiency and business performance by exploiting the optimal mix of cloud and dedicated platforms designed to meet your requirements
- Maximise your ability to support change with the least amount of risk and the fastest time to delivery

About ControlCircle

ControlCircle is a privately owned company, founded in 2001 to provide solutions ranging from secure hosting and global connectivity to managing all security, networking, server and database technologies covering a full range of market sectors. The company offers highly skilled and vastly experienced data specialists who design and support resilient enterprise hosting solutions, built on highly available platforms backed by ultra reliable support.

Customers include many of the World's largest online businesses and blue chip companies in the banking, legal, accounting and commercial sectors. They rely on our industry knowledge, technical expertise, innovation, accuracy and skilful team management.

Get in touch

For more information, please visit www.controlcircle.com

 +44 (0)845 459 1111

 sales@controlcircle.com

