

Datasheet: Managed Virtualisation

A simple approach for maximum uptime

Service overview

The demand to reduce power consumption, the flexibility to mix operating systems, run legacy systems, and easily scale server hardware platforms that provide essential business application software has led many businesses to use virtualisation.

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Service summary

The service offers you a fully managed hypervisor and virtual server environment, plus the management of SAN storage and to provide administrative support of the virtualised management suite and resource allocation for each virtual server.

The service monitors the availability of a virtual host’s servers and each guest server running on the host.

ControlCircle will ensure all aspects of host are running within acceptable thresholds not to cause any loss of guest virtual server performance or availability.

Service detail

ControlCircle’s managed virtualisation is a hosting service that includes the hardware, software, connectivity, operations, and maintenance required to run a hosted virtual server. The managed virtualisation service is a high-performance, highly reliable, cost-effective hosting service providing:

- 24x7 support and monitoring for all client systems
- Configuration of advanced virtualisation tools and features
- Patching of host and virtual servers



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Service benefits

Highly skilled engineers provide proactive troubleshooting, ongoing support and maintenance of the entire virtualised stack:

- Monitoring of the host and virtual server environment
- Bespoke design, implementation, and management tailored to your business
- Clients' technical staff can focus on business development freeing up resources and saving money

Additional consultancy and management services

- P2V and V2V migration
- Capacity Planning
- Storage
- Application software
- Backup

Service advantages

No stress implementation

- All aspects of a scalable virtualisation environment, design, ongoing management and patching.

Skills and experience

- Qualified engineers with experience of managing virtual server environments.
- 24x7 monitoring and management Network Operations Centres (NOCs) react to alerts generated from our advanced monitoring systems. Escalations go to core specialist engineering teams for fault resolution, all backed by an industry leading Service Level Agreement (SLA).

VMware/Citrix partners

- Enterprise partner with a proven track record of delivering virtual environments. Can provide options on licensing.

SLA 99.999%

- Industry leading Service Level Agreements (SLAs) with an impressive five nines of assured network uptime.

About ControlCircle

ControlCircle is a privately owned company, founded in 2001 to provide solutions ranging from secure hosting and global connectivity to managing all security, networking, server and database technologies covering a full range of market sectors. The company offers highly skilled and vastly experienced data specialists who design and support resilient enterprise hosting solutions, built on highly available platforms backed by ultra reliable support.

Customers include many of the World's largest online businesses and blue chip companies in the banking, legal, accounting and commercial sectors. They rely on our industry knowledge, technical expertise, innovation, accuracy and skilful team management.

Get in touch

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