

Solving problems is not enough. Preventing them before they happen is key. As far as your IT infrastructure is concerned this principle is more important now than it has ever been. Who can afford downtime?

We have developed our monitoring and management portal, Max2000, with this in mind.

Max2000– ControlCircle’s Client Portal

Created as a secure distributed management system, Max2000 oversees every aspect of your datacentre including: network, devices, power, security, applications, databases, biometrics and environmental factors. Max2000 gives you the essential KPIs you need to always be on top of your infrastructure.

Max2000, a secure tool

Because your infrastructure is mission critical we have ensured that you and only you have access to the monitoring and management portal. Upon signing up to the service, you will receive a login ID and you will be issued with a soft token (from our partner Cryptocard). This will enable you to access the portal through our Secure Socket Layer Virtual Private Network (SSL VPN) with a secure 2-factor authentication.

Max2000, the perfect time saving tool

Max2000 is the single port of call for your entire infrastructure needs. You can open and close management tickets, contact the Network Operations Centre (NOC) team, and review reports. You have real-time views of key metrics such as Power, Connectivity, Patching, and Critical Device status. In short, you have full control over your IT infrastructure.



The screenshot shows the Max2000 Client Portal dashboard. At the top, there is a navigation bar with tabs for ClientX, Ticketing, Monitoring, Change Management, Datacentre, Order Upgrades, and Documentation. The main content area is divided into several sections:

- Welcome:** A message on the left side of the dashboard.
- System Status:** A row of icons representing Power, Connectivity, System Status (All services running), Critical Patch, Warranty Alert, and % Uptime.
- Top Alerts:** A section indicating "There are no open Priority 1 tickets, click HERE to view your tickets".
- Critical Patches:** A table showing patch status for different vendors.
- Call Us:** A button with the phone number +44 (0)845 459 1111.
- CEO Talkback, News Latest, Find out about Max2Go, Control Circle Online:** A row of four icons for user engagement and services.
- Footer:** A row of links for Business Documentation, Technical Documentation, Project Documentation, Customer Reports, Forms, Your Shared Space, and Your Contacts.

VendorName	Patches	Status
PatchLink Corporation	135	Not Patched
Microsoft Corp.	1159	Not Patched

Max2000



Some of the KPIs tracked by Max2000

Max2000 Benefits

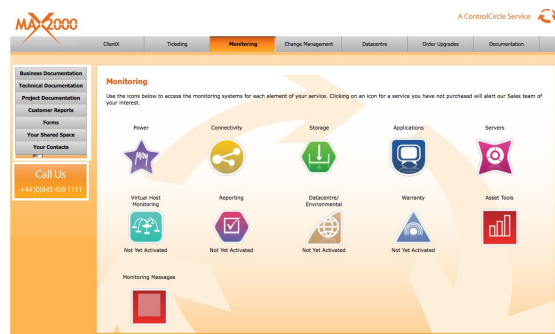
- Real time information
- Take full control of your infrastructure
- Single port of call for all your needs
- Customise the monitoring tool to your needs
- Clean and actionable information
- Always available
- Integrated document management tool
- Generate custom reports

Max2000 Features

User-friendly visual interface. Our dashboard uses a familiar traffic light system to give you direct access to key information in an easily digestible form.

Full monitoring. 14 real-time monitoring tools have been integrated to the portal. MAX2000 gives you an unprecedented complete view of your system from a single point.

Service provisioning. Max2000 can be used to order new services including storage, monitoring and power.



Max2000 Monitoring page - your real-time monitoring and management tool

You can monitor:

- Power**
- Connectivity**
- Storage**
- Applications** (Active directory, SAS, SAP, Exchange, SharePoint)
- Databases** (SQL, MySQL, Oracle)
- DNS**
- Network**
- Servers** (Windows, Solaris and Linux OS, Citrix Xen, VMware host and virtual servers)
- Hardware** asset management and support
- Environmental data** of the datacentre
- Physical security** of the datacentre (CCTV, access authorisation, biometrics)
- Business continuity** settings
- Virtual infrastructure** (Citrix, Xen, VMware)
- Infrastructure reports**

To hear more about how we can help you, call +44 (0)845 459 1111 email our team on sales@controlcircle.com for more information or visit www.controlcircle.com.



About Us

ControlCircle is a privately owned company, founded in 2001 to provide solutions ranging from secure hosting and global connectivity to managing all security, networking, server and database technologies covering a full range of market sectors.

The company offers highly skilled and vastly experienced data specialists who design and support resilient enterprise hosting solutions, built on highly available platforms backed by ultra reliable support.

Customers include many of the world's largest online businesses and blue chip companies in the banking, legal, accounting and commercial sectors. They rely on our industry knowledge, technical expertise, innovation, accuracy and skilful team management.

Head Office

ControlCircle
Hertsmere House,
2 Hertsmere Road, London,
E14 4AB
T +44 (0)845 459 1111
F +44 (0)207 517 6501
E sales@controlcircle.com

Singapore

ControlCircle
59 Emerald Hill Road,
Singapore, 229335
T +65 6737 0350
F +65 6735 6086
E apacsales@controlcircle.com

New York

ControlCircle
40 Wall street, 28th Floor
New York, NY 10005
T +1 (646) 512 5832
F +1 (646) 512 5834
E us.sales@controlcircle.com

© Copyright ControlCircle 2011. All rights reserved. ControlCircle products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of ControlCircle in the UK and other countries. ControlCircle products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of ControlCircle in the United States and in other countries.