

“It has helped streamline the management of our infrastructure through having a one stop place to view reports, monitoring, ticketing and graphical displays of our environment. A welcome addition to the services provided by ControlCircle.”

Trevor McLachlan
IT Manager



Max2Go - ControlCircle's Mobile Application

'Max2Go' is ControlCircle's innovative mobile application for the Blackberry and iPhone. For the first time, your entire infrastructure can be placed into the palm of your hand, enabling you to keep an eye on systems across the globe.

The colour coded icons inform the user on the health of their systems. The icons indicate the status of your power, connectivity, critical impact, critical patch, warranty alert, and % uptime.

The colour of the icons indicates the system status: green means everything is fine, amber means that your attention is required, red means that you need to take action.

'Max2Go' doesn't just provide a window into systems operation, but provides you with all the tools you need to both diagnose and resolves any issues. 'Max2Go' is not fixed to one geographical location giving you the freedom and convenience to access detailed, real-time information about your infrastructure, anytime, anyplace, anywhere and all from the convenience of your mobile phone.

A Brave New World

'Max2Go' will make emergency visits to the datacentre a thing of the past. Now you have every tool you need at your fingertips to enable you to manage your systems proactively.



Max2Go

'Max2Go' Benefits

- Make intelligent decisions quickly and accurately
- Real time information, saves time on infrastructure management tasks
- Take full control of all your infrastructure on the move
- Provision or increase services like Storage, Bandwidth and Cloud

Max2Go Icons



Power

Power: This alert fully integrates with the APC Power Management System that monitors your power strips at the back of the racks. Any failure or outage will turn the view either amber or red.



Connectivity

Connectivity: Packet loss, latency or outages can be viewed here. The alert is linked to multiple network monitoring tools to give real-time status of your fibre ring connections or Border Gateway Patrol (BGP) internet access.



Critical Impact

Critical Impact: This alert is generated when your Single-Point-Of-Failure device or both High Availability (HA) devices have failed.



Critical Patch

Critical Patches: In this table you will find the critical patches that need attention. Patching is a key part of the maintenance of any IT system. We use Patchlink to manage our patching process. If the alert is amber or red you will need to apply a patch that is deemed by the vendor as critical.



% Uptime

Uptime: This alert is pulled from various metrics; it correlates Power, Connectivity and Critical Device Failure and gives a simple % of uptime on a weekly, monthly and annual basis.



Warranty Alert

Warranty Alert: All ControlCircle clients' datacentre assets are logged in Max2000, ControlCircle's customer portal. Every device purchased from ControlCircle comes with a support contract. All of these details are deposited into the asset system enabling a support contract to be generated when the contract is nearing expiration and needs renewal (2 months prior). An automated quote is generated from our system and placed into the quote section of the portal. The Warranty Alert view turns amber, then red as it nears the end date.

Not Yet Activated

Our business is about helping you to make yours work even better and we'd be delighted to take you through the many ways that ControlCircle services can help to boost your business.

To hear more about how we can help you, call +44 (0) 845 459 1111, email our team at sales@controlcircle.com for more information or visit www.max2go.mobi.



About Us

ControlCircle is a privately owned company, founded in 2001 to provide solutions ranging from secure hosting and global connectivity to managing all security, networking, server and database technologies covering a full range of market sectors.

The company offers highly skilled and vastly experienced data specialists who design and support resilient enterprise hosting solutions, built on highly available platforms backed by ultra reliable support.

Customers include many of the world's largest online businesses and blue chip companies in the banking, legal, accounting and commercial sectors. They rely on our industry knowledge, technical expertise, innovation, accuracy and skilful team management.

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